

QUALITY POLICY STATEMENT

C.E.M. Industrial Transformers S.r.l. implements a Quality Management System within its organization in accordance with the UNI EN ISO 9001:2015 standard.

The primary objectives of the Company Policy are:

- To provide a customized transformer design service tailored to customer requirements, utilizing highly qualified and specialized suppliers in the sector
- To offer a copper winding manufacturing service for custom transformers, designed according to customer needs
- To ensure continuous customer support during both the transformer production and diagnostic phases
- To promote ongoing staff awareness and training on ISO 9001-related topics and the company mission
- To supply compliant spare parts at competitive and advantageous prices
- To maintain attentiveness towards customers by promptly responding to their information requests
- To uphold respect, attention, and general awareness of applicable regulations
- To invest in service innovation and staff expertise
- To evaluate and pursue additional certifications to foster the company's professional and qualitative growth

To achieve a satisfactory level of quality, Leadership ensures that the policy is disseminated, understood, implemented, and upheld at all levels of the organization, as it is a fundamental element for attaining the established objectives.

All interested parties must adhere to the rules and guidelines provided, unless otherwise contractually agreed. The dissemination of defined objectives to all personnel reflects Management's commitment to their achievement.

Each function, as described in its assignment, is responsible for the continuous implementation of the System.

Each employee is responsible for complying with the requirements set forth and documented in the System's records.

Cologno al Serio (BG), 17/04/2025

C.E.M. INDUSTRIAL TRANSFORMERS S.r.l.